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# Gray, Gray & Gray, LLP's News

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About

## Looking Back, Looking Ahead



Happy New Year! It's been a whirlwind these past few months – and with all of the potential tax changes weighing in the balance, you may be wondering what information you need to know. For your convenience, we've put together some highlights of what has happened on the tax front, and a sneak preview of what we might expect in the coming year. Click here to read the full article.

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## **Family Business**

## Old Habits May Be Costing You Dearly



Family businesses, like the one in the classic movie, It's a Wonderful Life, have their advantages, as well as their disadvantages. Some businesses hang on to outdated practices or continue to employ relatives who may be detrimental to the company's success. To help take an objective look at your operations, read the "Full Article."

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## **Benefits Administration**

#### Spell Out Your Benefits to Improve Employee Loyalty



Employees can't value what they don't know they have. You are already investing significant time, money and effort into providing a quality package of benefits for your workers. But many don't realize what is available and how it compares to other employers. In the changing healthcare system, many employees have questions you can answer.

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#### Marketing

### Your Company Needs a Concierge



Top-notch customer relations keep your business flourishing. Take a tip from the world's great hotels and have a manager skilled in the three Cs of extraordinary service. Click "Full Article" to find out what they are, along with some tips that will make your clientele return time and time again.

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Reuters.com - Wed, 04 Jan 2017 11:39:17 -0500

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