



THE POWER OF MORE

NEWS & UPDATES

Welcome to Gray, Gray & Gray's Sage Intacct newsletter where we provide helpful insights and information on the many great benefits of the Sage Intacct solution, and ways you can realize their usefulness.

This Month's Feature Spotlight: Smarter Email Capabilities for AP Automation!

As we continue to enhance your AP Automation experience, we're excited to announce smarter email capabilities designed to streamline your accounts payable processes and improve communication. Last release, we introduced a new email domain that brings highly requested features such as auto-forwarding rules, expanded file format support, and enhanced notification options when documents do not get processed.

Upcoming Change:

In February 2026, all companies will be automatically moved to the new email domain for AP Automation. Want to get a head start? You can log a support case to opt in sooner and take advantage of these smarter email capabilities right away. For more details, see our [AP Automation email domain FAQs](#).

Key Benefits:

To ensure a smooth transition, add your preferred email address for notifications:

Configure email services

Generate each bill with *

- A single line item that summarizes the total
- All line items and associated amounts

Email bounce-back notifications *

- Do not send to an additional recipient
- Send to the following email address

|

1. Go to **Accounts Payable > Setup > Configuration** and find the **Bill automation settings**
2. Select **Configure** next to **Email services**.
3. Select **Send to the following address**.
4. Enter the email address where you want to receive bounce-back notifications.
5. Select **Save**.

Once your AP Automation email addresses end in **@ai.sage.com**, Sage Intacct will send a copy of any bounce-back notifications to your chosen email address.

Get Smarter Email Capabilities Now:

After your company is switched to the new email domain, your automation email addresses will change from **@sagemail.com** to **@ai.sage.com**. To view your new addresses:

- Go to **Accounts Payable > Setup > Configuration** and find the **Bill automation settings**
- Select **Configure** next to **Email services**.

Already Using AP Automation?

You can opt in to the new email service now by logging a support case. After Support confirms your switch, you'll see your new email addresses in the configuration section. Please notify any vendors who send invoices directly to your automation email address about the change. Documents sent to the old address will still be processed for a limited time, and senders will be notified of the new address.

New to AP Automation?

All companies subscribing to AP Automation after May 2025 are automatically set up on the new email service—no extra steps needed! Your email address domain will be @ai.sage.com.

For additional support or questions about smarter email capabilities, please reach out to our [Sage Intacct Help Desk](#).

Sage Intacct Demo with Q&A



Coffee Break Demo

Learn how Sage Intacct helps you drive business performance from multi-entity consolidation in minutes to powerful, yet easy-to-use cloud budgeting and planning software.

[**REGISTER NOW**](#)

Sage Intacct Construction Demo Plus Live Q&A



Coffee Break Demo

Learn how Sage Intacct Construction, the only native-cloud construction financial management solution, helps manage multiple entities with ease, gain real-time insights into business drivers, and distribute environments/scalability.

Learn more about the expansion of Sage construction cloud suite with the launch of Sage Construction Management. Read the full [press release here](#).

[**REGISTER HERE**](#)

Xiaoyi Peng Promoted to Director of Implementation Services at Gray, Gray & Gray



We are pleased to announce that [Xiaoyi Peng, CPA](#), has been promoted to Director of Implementation Services in the firm's Sage Intacct & Advisory practice group!

"Xiaoyi Peng has played a leading role in building our rapidly growing software advisory and implementation practice," said James DeLeo, MBA, CPA/MST, Gray, Gray & Gray's Leading Partner. *"Xiaoyi's depth of technical knowledge, in combination with her accounting background, is the perfect formula for providing practical guidance for organizations seeking to take advantage of the advancements being made in financial management software."*

Congratulations on this well deserved promotion, Xiaoyi!

[FULL PRESS RELEASE HERE](#)

Gray, Gray & Gray Promotes Ten Team Members

Gray, Gray & Gray is pleased to announce the promotion of ten team members to new positions.

"I'm thrilled to announce the promotion of these exceptional team members whose dedication and expertise have been instrumental to our firm's success," said Gray, Gray & Gray's Leading Partner, James DeLeo, MBA, CPA/MST. *"Their commitment to excellence and client service exemplifies the values that have made our firm the preferred choice for those seeking forward-looking guidance for their organizations. Congratulations to each of them on this well-deserved achievement."*



CONGRATULATIONS to Our Newly Promoted Team Members



Melinda Aaronson
Marketing Specialist



Maxwell Bowden, CPA
Tax Manager



Stephanie Carabine
CAAS Supervisor



Sarah Hayes
Sage Intacct & Advisory Customer Success Manager



Shari Kent
HR Senior Learning & Development Specialist



Xiaoyi Peng, CPA
Sage Intacct & Advisory Director of Implementation Services



Laura Pollis
Marketing Senior Coordinator



Logan Scarlotta, MSA
Audit Senior Staff Accountant



Christin Schow
Support Office & Special Projects Administrator



Zachary Wensley, MSA
Audit Supervisor

Company headshots by David Shopper

FULL PRESS RELEASE HERE

Team Member Spotlight: Linda Lotti, CPA

Linda Lotti is a Senior Consultant in the Sage Intacct & Advisory practice. She brings over 25 years of progressive accounting experience across diverse industries, including manufacturing, retail, and nonprofit organizations.

As a Senior Consultant, Linda specializes in helping organizations optimize their financial operations through Sage Intacct implementations. She provides comprehensive support for clients looking to take full advantage of the powerful Sage Intacct enterprise platform, leveraging her deep technical knowledge and financial insights to deliver strategic solutions.

A Boston University graduate, Linda has built an impressive career combining nine years of public accounting auditing expertise with senior leadership roles, most notably as Director of Finance at North East Kingdom Community Action, Inc., and as IT Application Project Manager at Cumberland Farms convenience stores.



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Together with her husband, she co-owns a coffee shop in Vermont, located in the heart of the renowned Kingdom Trails mountain biking network, where her passion for community and outdoor recreation converge.

Interested in learning more about the Sage Intacct Solution from Gray, Gray & Gray?

[Schedule a Consultation](#)

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Gray & Gray's assistance?

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